

MediateGuru presents

# CERTIFICATE COURSE ON **MEDIATION**



## Master the Art of **Resolution**

In an increasingly complex world, the ability to resolve disputes peacefully and effectively is a highly valued skill. This comprehensive Certificate Course in Mediation is meticulously designed to equip you with the theoretical knowledge, practical skills, and legal understanding necessary to excel as a professional mediator. Whether you aim to build a new career, enhance your professional toolkit, or contribute to a more harmonious society, this course offers an unparalleled learning experience.

## Why choose **Mediation?**

Mediation offers a powerful alternative to traditional litigation, providing a confidential, cost-effective, and party-centric approach to dispute resolution. It empowers individuals and organizations to find mutually acceptable solutions, preserving relationships and fostering lasting agreements.

## Schedule of the **Course**

All sessions are conducted live during weekend evenings, making it convenient for both professionals and students to participate without compromising their existing commitments.

- Day 1:** Saturday, Sept 13, 2025
- Day 2:** Sunday, Sept 14, 2025
- Day 3:** Saturday, Sept 20, 2025
- Day 4:** Sunday, Sept 21, 2025
- Day 5:** Saturday, Sept 27, 2025
- Day 6:** Sunday, Sept 28, 2025
- Day 7:** Saturday, Oct 4, 2025
- Day 8:** Sunday, Oct 5, 2025

5PM to 7PM Live Classes

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## Course Faculty



**Mr. AJ Jawad**

*Registrar at IAMC,  
Hyderabad. Senior  
Mediation Trainer*



**Mr. Joe Tirado**

*International Arbitrator,  
Mediator and ADR  
Consultant*



**Ms. Puja Anand**

*Lawyer, Senior Mediator,  
Negotiator, Soft Skills  
Trainer*



**Prof. (Dr.)  
Deevanshu  
Shrivastava**

*Founding Dean and  
Professor of Law at GL  
Bajaj Institute of Law*



**Ms. Shruti Khanijow**

*Partner at Shardul  
Amarchand Mangaldas,  
International Arbitration &  
Mediation, Commercial  
Disputes Lawyer*



**Mr. Jeevan Ballav  
Panda**

*Partner at Khaitan & Co |  
Arbitrator | Dispute  
Resolution & Labour and  
Employment*



**Dr. Apoorva Dixit**

*Associate Professor of  
Law, Certified Mediator*



**Ms. Swastika  
Chakravarti**

*Principal Associate,  
Khaitan & Co*



**Dr. Ashu Dhiman**

*Assistant Professor (Law)  
Vivekananda School of  
Law & Legal Studies, VIPS-  
TC*

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## What you **Will Gain**

- **Core Principles & Ethics:** A deep understanding of the foundational values and ethical duties of a mediator.
- **Practical Skills:** Master essential communication, negotiation, and conflict management techniques.
- **Legal Expertise:** Thorough knowledge of the Mediation Act, 2023, and the enforceability of settlement agreements.
- **Specialised Applications:** Insights into mediation in various sectors, including family, labor, commercial, and even international disputes.
- **Career Roadmap:** Practical guidance on building a successful mediation practice and getting empanelled.

## Course **Structure**

### **Weekend 1: Foundations of Mediation (Sept 13-14, 2025)**

#### **Day 1: Saturday, Sept 13, 2025**

- **Module 1A:** *Introduction to Conflict and the Alternative Dispute Resolution (ADR) Spectrum.* Understand the nature of conflict and the unique benefits of mediation within the ADR landscape (arbitration, litigation).
- **Module 1B:** *The Core Principles, Ethics, and Role of a Mediator.* Delve into confidentiality, neutrality, party self-determination, and the ethical bedrock of mediation.

#### **Day 2: Sunday, Sept 14, 2025**

- **Module 2A:** *The Stages of the Mediation Process: A Step-by-Step Guide.* Gain a practical roadmap from opening statements to negotiation and closing.
- **Module 2B:** *Understanding the Mediation Act, 2023.* Crucial insights into the legal framework governing mediation in India, including enforceability.

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## **Weekend 2: Legal Nuances & Core Applications** **(Sept 20–21, 2025)**

### **Day 3: Saturday, Sept 20, 2025**

- **Module 3A:** *Voluntary vs. Mandatory Mediation: A Critical Analysis.* The distinction between voluntary and court-mandated mediation is a crucial real-world issue. This module addresses a central debate in the field, equipping participants to handle the different dynamics and challenges that arise when parties are at the table by choice versus by legal compulsion.
- **Module 3B:** *Essential Communication and Negotiation Techniques for Mediators.* This is the mediator's practical toolkit. Theoretical knowledge has little value without the ability to manage difficult conversations. This module focuses on vital skills like active listening, reframing hostile language, and asking powerful questions, which are essential for navigating emotional deadlocks and facilitating constructive dialogue.

### **Day 4: Sunday, Sept 21, 2025**

- **Module 4A:** *Specialized Focus: Mediation in Family Law.* Family disputes are one of the most common and emotionally intense areas of mediation. This specialization is crucial as it addresses the unique sensitivities of divorce, child custody, and inheritance matters, where preserving future relationships is often as important as the legal or financial outcome.
- **Module 4B:** *Specialized Focus: Mediation in Labour Law.* Workplace conflicts can be highly disruptive for both individuals and organizations. This module is vital for anyone interested in corporate or HR-related mediation, as it focuses on the specific power dynamics and legal nuances of employer-employee disputes, offering a path to timely and confidential resolutions.

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## **Weekend 3: Commercial & Advanced Mediation (Sept 27-28, 2025)**

### **Day 5: Saturday, Sept 27, 2025**

- **Module 5A:** *Mediation for Commercial and Contractual Disputes.* This module is key for participants aiming to work in the corporate sector. It delves into high-stakes business conflicts where financial considerations and the preservation of long-term commercial relationships are paramount. Understanding the language and priorities of business is essential for credibility in this field.
- **Module 5B:** *An Overview of Institutional and Online Mediation (ODR)* The future of dispute resolution is both institutional and digital. This module introduces participants to how established institutions administer mediations and the rapidly growing field of Online Dispute Resolution (ODR). Familiarity with ODR platforms and procedures is now essential for any modern mediator.

### **Day 6: Sunday, Sept 28, 2025**

- **Module 6A:** *Introduction to Investor-State Mediation.* This module exposes participants to the world of high-stakes international disputes between foreign investors and sovereign states. While a niche area, it showcases the immense scalability of mediation skills and provides insight into a prestigious field of practice at the intersection of international law, commerce, and diplomacy.
- **Module 6B:** *The Role of Mediation in Insolvency With India's focus on the Insolvency and Bankruptcy Code (IBC),* mediation is becoming a vital tool for resolving complex multi-party disputes between creditors and corporate debtors. This timely and highly relevant module places participants at the cutting edge of economic law, where speed and efficiency are critical.

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## **Weekend 4: Practical Skills & The Future** **(Oct 4,5, 2025)**

### **Day 7: Saturday, Oct 4, 2025**

- **Module 7A:** *The Art of Drafting the Mediated Settlement Agreement (MSA)* The entire mediation effort culminates in this document. A weak or ambiguous MSA can render the entire process meaningless. This highly practical module provides the essential technical skill of translating the parties' verbal consensus into a precise, comprehensive, and legally robust written agreement.
- **Module 7B: Legal Framework for the Enforcement of MSAs.** An agreement is only as powerful as its enforceability. This module closes the loop by explaining the legal process for making an MSA as binding as a court order under the Mediation Act. It gives participants and their future clients confidence in the finality and authority of the mediated outcome.

### **Day 8: Sunday, Oct 5, 2025**

- **Module 8A:** *Building a Career and Practice in Mediation.* This session answers the crucial question: "What now?". It shifts the focus from theory to business, providing participants with a practical roadmap on how to get empanelled, market their services, and build a sustainable professional practice, turning their new qualification into a viable career.
- **Module 8B:** *Concluding Session: Panel Discussion with Experts & Future Trends.* This capstone module synthesizes the entire course. An interactive panel with the course experts allows participants to clarify complex questions and gain diverse perspectives. By also looking at the future of dispute resolution, it ensures participants leave not just with knowledge of the present but also with an eye towards the evolving landscape of their new profession.

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## How to **Enroll?**

To register for the Certificate Course in Mediation, please follow these steps:

- *Provisional Registration: Complete your provisional registration by filling out the Google Form available at <https://forms.gle/xLwzz2U6PtHM8rdY9> or by scanning the QR code below.*



- *Confirmation: Upon successful submission of your provisional registration, you will receive a confirmation email from the organizing committee.*
- *Final Registration & Fees: The confirmation email will include detailed instructions to complete your final registration, including the payment of the requisite fees.*

## Assessment of **Certificate**

To ensure comprehensive learning and professional readiness, the following assessment and certification guidelines apply:

- **Daily Quizzes:** At the conclusion of each day's sessions, participants will be administered a 10-question multiple-choice quiz covering the day's modules.
- **Certificate Eligibility:** A Certificate of Completion will be awarded only to candidates who achieve an aggregate score of 50% or more across all assessments upon the course's conclusion.

## Course **Fees**

- *For Indian Participants: INR 3,000*
- *For International Participants: USD 70 / GBP 70*

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## About **MediateGuru**

*Welcome to MediateGuru, a distinguished institute in the realm of alternative dispute resolution. We pride ourselves on being more than just a service provider; we are a dedicated community committed to facilitating amicable resolutions through expert mediation and arbitration services.*

*Our team of seasoned professionals brings a wealth of experience and a deep sense of empathy to every case, ensuring a fair, efficient, and compassionate resolution process. We uphold the highest standards of integrity and professionalism, providing our clients with unparalleled support and guidance.*

*Beyond our core services, MediateGuru plays a pivotal role in enriching the ADR field through a series of meticulously curated events, competitions, and conferences. These initiatives are designed to foster professional development, encourage knowledge sharing, and cultivate the next generation of resolution experts.*

*Engage with industry thought leaders at our workshops, participate in challenging competitions, and become part of a network that values and promotes the principles of peace and resolution. At MediateGuru, we are steadfast in our mission to create a more harmonious world, one resolved dispute at a time.*

## Contact **Us**

Write to us at [admin@mediateguru.com](mailto:admin@mediateguru.com)

Visit us at [www.mediateguru.com](http://www.mediateguru.com)

Call us at +91 9971087756